

Verisure Launches 2023 Sustainability Report

28 May 2024: Verisure, the leading provider of professionally monitored security systems for residential and small business customers in Europe and growing in Latin America, has today released its 2023 Sustainability Report which builds on the inaugural report and formalised ESG Strategy released in 2022.

Despite several significant macroeconomic factors in 2023 that impacted consumer confidence and spending power, the company continued to deliver on its promise to Protect what Matters Most.

Marta Panzano, Chief HR, Communications and ESG Officer said: “In 2023, our alarm receiving centres managed almost 70 million alarm signals and supported our customers in more than 345,000 incidents where on-site assistance was needed. This is our core impact, with our more than 28,000 Verisure colleagues taking responsibility in the ‘moments of truth’, where the peace of mind of a family or the security of a business is at stake.”

The 2023 Sustainability Report has been built on the commitments laid out in last year’s report, reinforcing the clear and simple ambition – to become the industry leader in sustainability. This objective is backed up by improvements against all five ESG pillars: Our Customers, Our Communities, Our People, and Our Planet, all underpinned by Ethics & Integrity.

“With our talented team, our leading technologies, and the support of our stakeholders, I am optimistic and confident that we will reach our ESG targets for 2030 and beyond and make further strides in sustainable development. We protect what matters most. This is our purpose and the promise we make to our customers, partners, and other stakeholders.” added Verisure Group Chief Executive Officer Austin Lally.

As a testament to the strides being made in ESG, Verisure has been recognised by Morningstar Sustainalytics as an *ESG Global 50 Top Rated company*, as well as an *ESG Regional and Industry Top Rated company**.

Further information, and the full 2023 ESG Report, can be found [here on our website](#).

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About Verisure

Verisure is the leading European provider of professionally monitored security systems with 24/7 response services. We protect close to 5.3 million families and small businesses across 17 countries in Europe and Latin America. And our mission is to provide our customers with peace of mind by protecting what matters most to them.

With over 35 years of insight, experience, and innovation, Verisure is known for category-creating marketing, sales excellence, innovative products and services, and customer-centricity.

Thanks to a strong focus on high quality, our customers are amongst the most satisfied and loyal in our industry. We have some of the strongest growth and retention rates globally in consumer-facing services which demonstrates our exceptional service levels and strong value proposition to our customers.

For more information: www.verisure.com